

“Just in Time Service” for Parents

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Ellis-Lopez Travel Partners Benefit LLC

Why “Just in Time” Service?

Safety First: Private Black Car Service regulated by the Maryland Public Service Commission (Carrier No. 6273)

Convenient neighborhood service

Locally owned and operated business in Montgomery County

Local professional driver that parents can trust

Great solution for after school programs, ballet, soccer, football, church and other events

Vehicle equipped with OnStar Assistance and WiFi



Permission to transport

First step

- Parent contacts company owner and provides key information to set up their account.

Last Name *

Enter your last name

Phone Number *

Enter your phone number

Email *

Thanks for sharing this information. I will set up your Book Rides Online Account. You will receive a user name and temporary password. Change your password in the account as soon as you can. Thank you.

Scheduling Trip on www.EllisLopezTravel.com/JustInTime

- Easy to schedule online or through mobile application (Android or Apple)
- Must reserve 24-hours in advance
- Exceptions made for emergencies
- Parents can call driver anytime to reschedule or cancel
- Driver can schedule the ride for parent
- Cost: Rate is \$85/hour with a 1 hour minimum
- Pay now or later option
- Parent can call to schedule or cancel ride any time of day at customer service number listed on website
- Service hours are Monday through Friday 5:30pm-9:30pm; Limited availability on Saturday and Sunday

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Service Type "Just in Time" Black Car Ser ▾

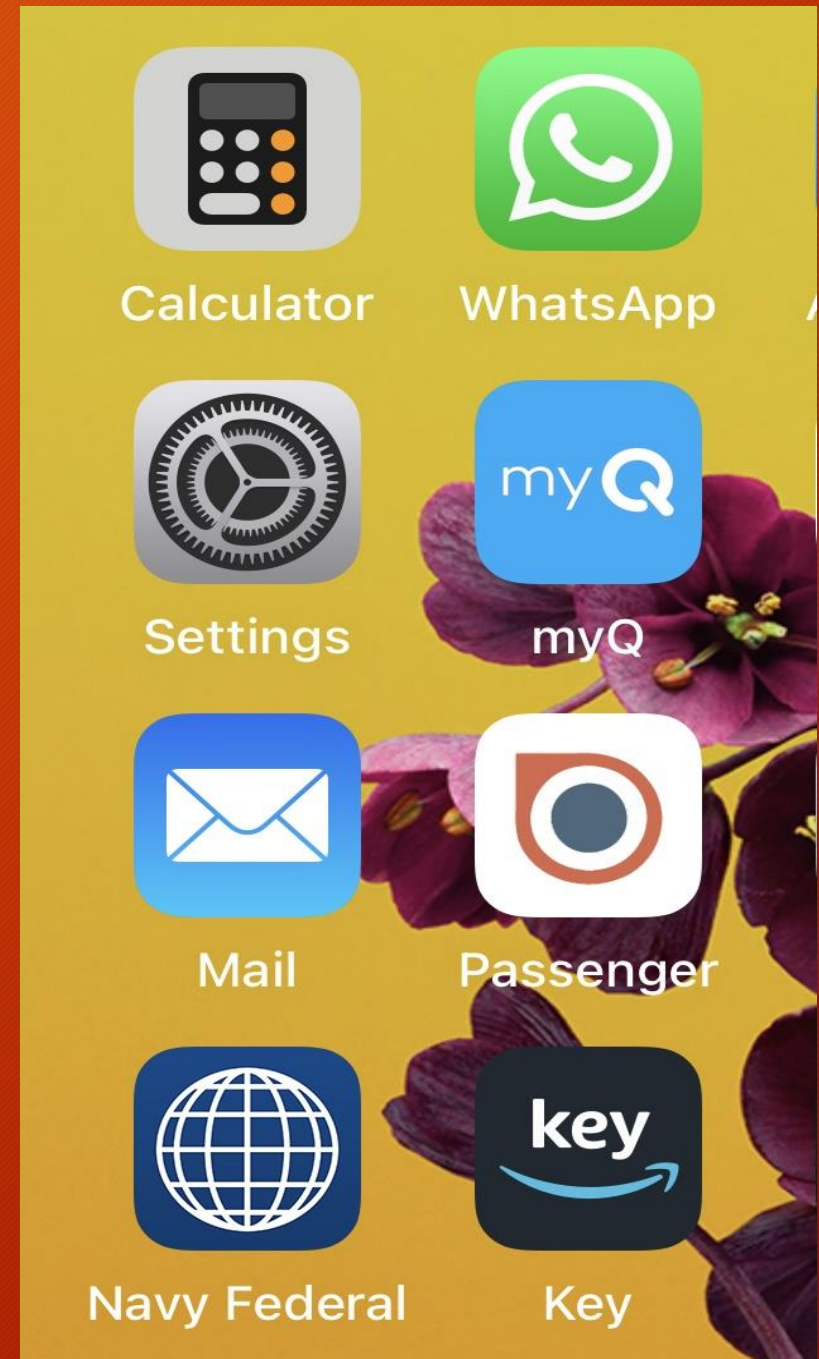
Passengers 1 ▾ Luggage 0 ▾

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Stops (optional) ▾

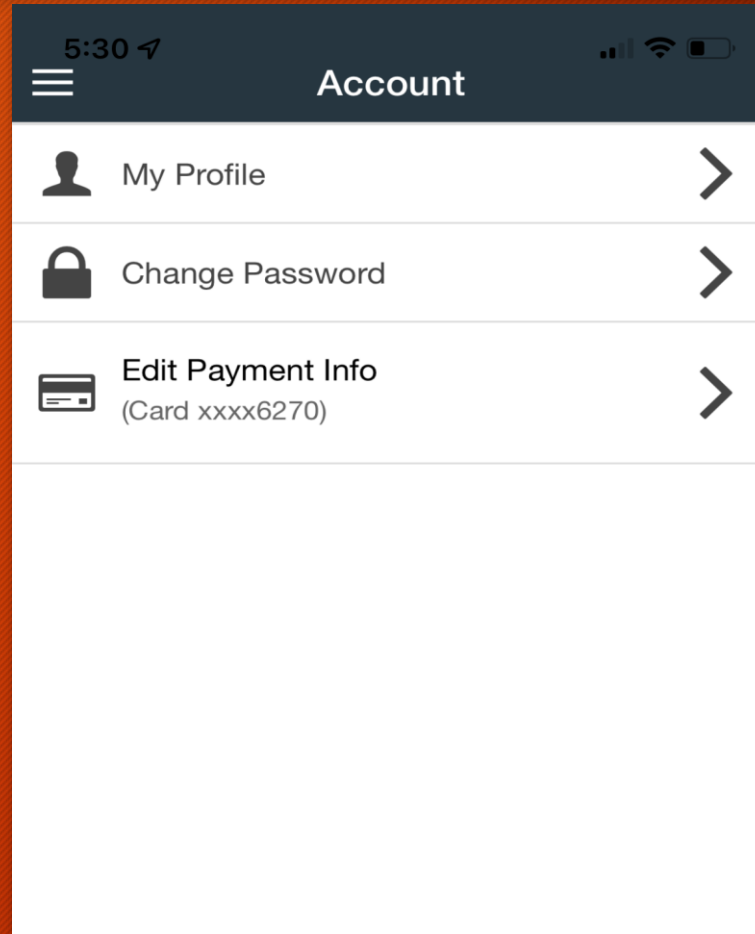
Option to Login with Passenger Mobile Application

Book Rides Mobile App Software



Customer Account (View On Mobile)

- Parents can manage their account online or use mobile App
 - Address
 - Billing
 - Name on account
 - Passengers



Communication & Software Features

- Parents able to track driver En route and receive ETA texts
- Parents can add stops along the way when making the reservation
- Receive scheduling reminders
- Receive receipts via E-mail immediately after trip ends

Ellis-Lopez Travel Receipt



Ellis-Lopez Travel

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www.ellislopeztravel.com

Receipt

[Trip Details](#)

Passenger Info

Ballet Parent

Important Requirements

Child must be at least eight years old



Parent/Legal guardian must be a resident of Montgomery County Maryland and sign the permission to transport form.